



BFX Furniture



SUSTAINABILITY STATEMENT



www.bfx.com.au





BFX Furniture has an enduring commitment to the sustainability of our products and practices. Our goal is to forever enhance the social, environmental, and economic sustainability of our business – and to be at the forefront of our industry’s efforts to reduce its impact on the environment.

We achieve this through ethical sourcing and continuous improvement in our use of raw materials, energy and resources, waste minimisation and recycling, and furniture design that ensures our products are fit-for-purpose and built to last.

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Investing in a sustainable legacy



Continuous improvement in our use of raw materials, energy and resources



Design that ensures our products are fit-for-purpose and built to last



Ethical sourcing



Reducing our carbon footprint



Recycling and minimising waste



A paperless future



Investing in a sustainable legacy

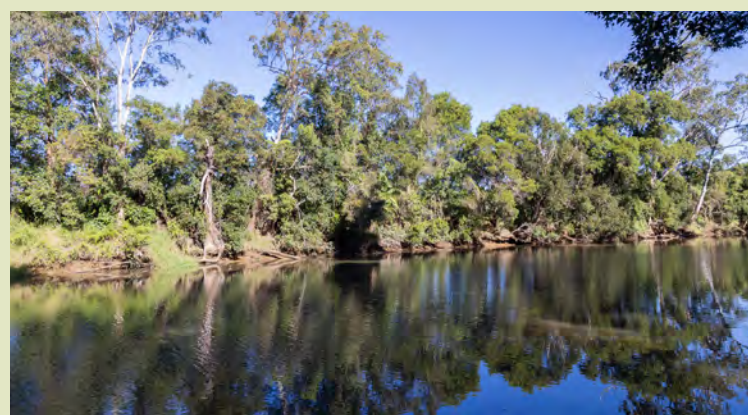
We have built our business over 40 years in a beautiful part of Australia, and we are proud to contribute to the enhancement of our natural environment.

Our modern manufacturing and distribution centre is nestled on the banks of the beautiful Maroochy River in the shadows of Mount Ninderry and its surrounding Environment Reserve and we have invested heavily in creating a sustainable legacy.

Stormwater from our site is directed through two bioretention swales to trap any debris and ensure only clean run-off enters the Maroochy River during major rainfall events.

A modern dust extraction system in our cabinetry factory protects air quality for our employees and for our neighbours and local environment, by ensuring any dust is captured for responsible disposal.

In 2022, our business' owners, the Moore family, purchased an adjoining site for the construction of BFX's new global distribution centre. The project was designed with three objectives; to meet the business' needs, to have a minimal footprint on the site and to enhance the surrounding area. To that end, 4.7 hectares of the formerly industrial land is now home to kangaroos and birds after being rehabilitated and revegetated with 6,500 local native trees. This natural asset has since been gifted to the Sunshine Coast community.





Continuous improvement in our use of raw materials, energy & resources



Our starting premise is an unblemished record of compliance with all local, state and federal legislation and Australian standards. Our factories and production systems are quality assured (ISO 9001) and independently certified.



We use an Environmental Management System (ISO 14001), independently audited and certified, to determine and continuously improve our environmental performance. Process improvement is maintained through regular assessment of our environmental impact and the implementation of new technology and efficiency measures.



Our Occupational Health and Safety Management System is independently audited and certified to ISO 45001, providing a structured approach to identifying hazards, managing workplace health and safety risks, and continually improving our WHS performance.





Design that ensures our products are fit for purpose and built to last

BFX Furniture's commitment to quality, safety and sustainability translates to the design, production and delivery of all our products and services.

BFX Sales and Project Consultants work with our customers to design learning and workspaces that optimise every space and incorporate furniture that best meets the customer's needs. This ensures the correct furniture is selected for the correct setting, maximising product life and therefore optimising customer investment.

BFX Furniture has developed and maintained active partnerships over many years with various 'Thought Leaders' and professionals to ensure our products are fit for purpose and can best optimise the education and workplace outcomes that our customers want to achieve. These collaborations directly inform our in-house Research, Development and Design (RDD) program.

Our RDD program's charter also includes the identification, development and implementation of efficiencies in the sourcing of raw materials, the manufacturing of our products, and the delivery of our furniture and services. One example is BFX's development of a revolutionary student desk design which dramatically improves freight efficiencies without compromising product integrity.



Across our business, we pursue the highest standards of safety and environmental sustainability in our products and use independent agencies to assess and certify our performance. BFX has the largest range of recognised environmentally responsible products in the education furniture industry, independently certified by GECA (Good Environmental Choice Australia).





Ethical sourcing

We conduct routine supplier evaluation of our third-party suppliers and supply chain mapping that encompasses a range of environmental and ethical risks.

BFX Furniture uses only timber and timber materials derived from sources certified by the Forest Stewardship Council (FSC). FSC certification confirms that these products have been sourced from forestry being managed in a way that preserves biological diversity and benefits the lives of local people and workers; while ensuring it sustains economic viability.

Other raw materials and resources we use are selected for their durability, suitability, and product safety attributes.

We source carefully and use independent testing and certification to ensure that our products do not impact on the indoor air quality of classrooms or workplaces and that they conform to WHO standards on emissions. This includes our exclusive use of extremely low formaldehyde 'E0' melamine board and non-toxic glues, foams, solvents and other raw materials which do not contain volatile organic compounds or other hazardous substances that may pose a hazard.

Raw materials such as vinyls and fabrics are selected for their suitability for high traffic or high use environments, product safety and durability.

BFX is in the advanced stages of phasing out the sourcing and use of any chrome metal products and componentry, leading a trend toward powder-coated steel frame alternatives.

We no longer source or supply polystyrene filled bean bags, replacing that product with a superior environmental choice in the form of a foam by-product sourced from the bedding industry. This solution takes a product that may otherwise be disposed as waste, instead using it to provide a comfortable and durable new seating product.



Reducing our carbon footprint

BFX Furniture's head office, manufacturing and distribution facility is solar powered to the maximum extent allowed by the electricity distribution network provider via our 511kW solar panel system which was installed in 2019.

In the past five years, the business has invested in the transition to energy-efficient LED lighting in our head office, manufacturing and distribution centre. We anticipate that as battery technology continues to improve, we will have further opportunity to smooth our electricity usage.

Travel and freight are critical to our business. We take steps to reduce both, but never at the expense of our customer service.

Our BFX sales and project consultancy team are located around Australia in the communities and regions they serve. This ensures our customers have ready access to personal, expert advice and support. It also means less air and road miles than a central sales office business model.

Within the business we use virtual meetings to complement our in-person collaborations and reduce the need for management travel.

Virtual reality is being used to showcase our products via digital renders of our furniture products with all our board and fabric choices, without the need to manufacture these products just for a photoshoot. The technology allows customers to choose what they want online, or to narrow their preferences to a number of samples that our sales and projects consultants can arrange for physical inspection and final choice.

When it comes to delivering your BFX Furniture order, our Sales and Delivery Services teams work with you to set agreed delivery dates at the time of ordering and to meet any specific customer requirements. Delivery schedules are planned carefully to consolidate multiple orders wherever possible, to optimise truck and labour utilisation, and to minimise road miles and carbon emissions.



Recycling and minimising waste

BFX Furniture works closely with supply chain partners on waste minimisation and recycling programs for our products and processes, including timber products, metals, foam, polystyrene, fabric, cardboard and other packaging.



In 2020, BFX partnered with Laminex and Sapar Landscaping Supplies to introduce a recycling program for the board offcuts from all our Australian-made cabinetry products, as well as timber waste which has reached the end of its product life. Instead of going to landfill, this material is now being isolated and directed back into Laminex's production system.



Similarly, foam offcuts from our upholstery factory are recycled into carpet underlay and other products through a partnership with our supplier, Dunlop. Plastic student chairs and tables are recycled through a collaboration with Rogers Industries Group. Fabric offcuts are used as lining within and on the underside of our couches and soft furnishings, and to make our reusable sample and gift bags in place of plastic bags. Polystyrene waste is recycled in partnership with our supplier, Polystyrene Products, and metal and cardboard waste is recycled through a partnership JJ Richards and Sons Waste and Recycling.



Most packaging materials are produced from recycled products and are in turn recycled at the end of the product's lifecycle. Our specialist furniture delivery subcontractors use blanket wrapping as standard practice for transporting our products. The wrapping is commonly manufactured from recycled content and is reused for the duration of its life cycle.



Plastic and polystyrene packaging is minimised and being phased out wherever possible. A project instigated in 2024 to replace foam packaging (EPE) on steel table frames with a recycled cardboard replacement was completed in early 2025.



A paperless future

BFX Furniture is committed to reducing environmental impact by actively pursuing a paperless future across our business.

Where we do use paper, we ensure all office, showroom, and warehouse printers exclusively use 100% recycled or certified carbon-neutral paper. Acknowledging the ongoing necessity of some printed marketing materials to inform and educate customers, BFX remains dedicated to minimising paper usage by printing only essential content and using online communications wherever possible.

Significant steps towards digital transformation within our business have been implemented and they include:



The adoption of electronic signing for all contractual agreements and internal approvals via Adobe Sign, eliminating the requirement for printed documents since 2023.



Transition of our Accounts Payable and accounts payable payment authorisations processes to fully digital systems, significantly reducing printed invoices and statements.



Digital invoicing from our Accounts Receivable department, utilising email communications wherever possible to eliminate postal deliveries.

Additionally, BFX is investing in a new business system that will provide seamless digital data management and communication across the business, further removing the requirement for paper-based processes.

BFX Furniture has set a target to fully transition our accounts department to completely paperless practices by 2028, reinforcing our ongoing commitment to sustainability and responsible resource use.



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